Jabra

BT4010

USER MANUAL

A BRAND BY

GN Netcom

ENGLISH

THANK YOU 2
ABOUT YOUR JABRA BT4010 2
WHAT YOUR HEADSET CAN DO 3
USING YOUR JABRA BT4010 4
HOW THE DISPLAY WORKS 4
WEARING STYLE 6
HOW TO 7
TROUBLESHOOTING & FAQ 8
NEED MORE HELP? 9
TAKING CARE OF YOUR HEADSET 9
WARNING! 9
WARRANTY 12
CERTIFICATION 14
GLOSSARY 15

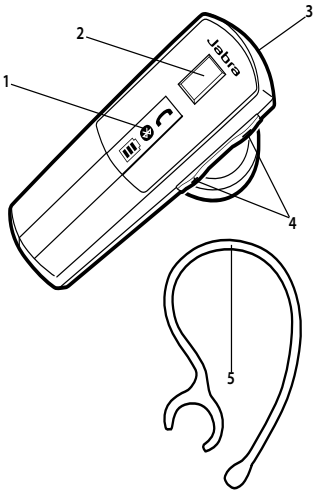
THANK YOU

Thank you for purchasing the Jabra BT4010 Bluetooth® headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

ABOUT YOUR JABRA BT4010

PLEASE NOTE: Before using your new Jabra BT4010 headset, you must fully charge it and set it up by 'paring it' with your selected Bluetooth device.

1. **LCD display**
   With battery, Bluetooth and call indicator
2. **Answer/End button**
   Press and hold to turn the headset on and off
   Tap to answer/end a call
3. **Charger socket**
4. **Volume up/Volume down**
5. **Earhook**



WHAT YOUR HEADSET CAN DO

Your Jabra BT4010 lets you do all this:

- Answer calls
- End calls
- Reject calls*
- Voice dialing*
- Last number redialing*
- Call waiting*
- Put call on hold*

LCD Display

- Battery status
- Bluetooth connection status
- Call status

Specifications

- Talk time up to 6 hours/standby time up to 150 hours
- Rechargeable battery with charging option from AC power supply. Alternative charger options PC via USB cable or car charger (not included)
- LCD display for status and battery indicator
- Size: L 49 mm x W 17 mm x d 27,9 mm
- Weight 10 grams
- Qualified for bluetooth specification version 2.0 + EDR (enhanced data rate), supporting headset and hands-free profiles for phone conversations
- E-SCO for enhanced audio quality
- 28 bit encryption
- Operating range up to 10 meters (approx. 33 feet)

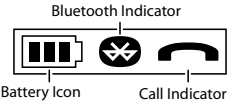
* Phone dependent

USING YOUR JABRA BT4010

The Jabra BT4010 is easy to operate. The answer/end button on the headset performs different functions depending on how long you press it.

Instruction	Duration of press
Tap	Press briefly
Double tap	2 quickly repeated taps
Press	Approx: 1 seconds
Press and hold	Approx: More than 3 seconds

HOW THE DISPLAY WORKS



Less than 10 min. talk time	Headset on, battery status shown	**No battery indicator:** Headset off
In pairing mode	Connected to phone	**No bluetooth icon:** Not connected to phone
Incoming or outgoing call	Current call	**No call indicator:** No call

1. Charge your headset

Make sure that your Jabra BT4010 headset is fully charged before you start using it. Use the AC adaptor to charge from a power socket. Your headset indicates the charging level while charging:

What you see	What you see
1st battery level flashing	Less than 30%
2nd battery level flashing	Between 30 - 70%
3rd battery level flashing	More than 70%
All battery levels on, no flashing	Fully charged

Please note: The lifetime of the battery will be significantly reduced if your device is left uncharged for a long period. We therefore recommend that you recharge your device at least once a month.

Turning your headset on and off

- Press and hold the answer / end button to turn on your headset. The LCD display will show the battery status to indicate the headset is on.
- Press and hold the answer / end button to turn off your headset until you see the indicator turn off in the LCD display.

Pairing the headset with your phone

Before you use your Jabra BT4010, you need to pair it with your mobile phone.

1. Your headset will automatically go into pairing mode when you turn it on the first time, and you will see the Bluetooth indicator flashing in the LCD display.
2. Set your Bluetooth phone to 'discover' the Jabra BT4010.

   Follow your phone's instruction guide. This usually involves going to a 'setup,'' connect' or 'Bluetooth' menu on your phone and selecting the option to 'discover' or 'add' a Bluetooth device.*

3. Your phone will find the Jabra BT4010.

   Your phone then asks if you want to pair with it. Accept by pressing 'Yes' or 'OK' on the phone and confirm with the passkey or PIN = 0000 (4 zeros). Your phone will confirm when pairing is complete.

   In case of unsuccessful pairing, repeat steps 1 to 3.

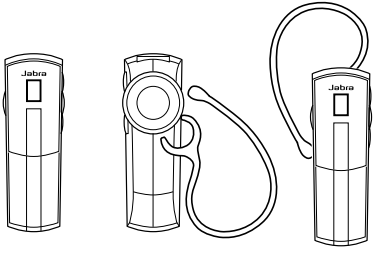
Manual pairing

You can manually put your Jabra BT4010 into pairing mode, if you want to pair with a second phone or Bluetooth device:

1. Make sure the headset is off.
2. Press and hold the answer / end button for approx 5 sec. until the Bluetooth indicator on the LCD display starts flashing.
3. Set your Bluetooth phone to discover your headset as described above.

WEARING STYLE

The Jabra BT4010 ready to be worn without an earhook – simply insert it into your right or left ear with the headset pointing towards your mouth. If you prefer to use the earhook, click it on as shown in the illustration.



For optimal performance, wear the Jabra BT4010 and your mobile phone on the same side of your body or within line of sight .
In general, you will get better performance when there are no obstructions between your headset and your mobile phone.

HOW TO

Answer a call

- Tap the answer/end button on your headset to answer a call.

End a call

- Tap the answer/end button to end an active call.

Make a call

- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not allow this feature, tap on the Jabra BT4010's answer/end button to transfer the call to the headset.

Reject a call *

- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or you will hear a busy signal.

Activate voice dialing*

- Press the answer/end button. For best results, record the voice-dialing tag through your headset. Please consult your phone's user manual for more information about using this feature.

Redial last number *

- Double tap the answer/end button when the headset is on and not used.

Adjust sound and volume *

- Tap the volume up or down to adjust the volume.

Call waiting and placing a call on hold*

This lets you put a call on hold during a conversation and answer a waiting call.

- Press the answer/end button once to put the active call on hold and answer the waiting call.
- Press the answer/end button to switch between the two calls.
- Tap the answer/end button to end the active conversation.

Battery Indicator

When the Jabra BT4010 is turned on, you will always know the battery level from the LCD display.

What you see	Battery level/Talk time
3 Battery levels	Between 4-6 hours talk time
2 Battery levels	Between 2-4 hours talk time
1 Battery levels	Less than 2 hours talk time

TROUBLESHOOTING & FAQ

I hear crackling noises

- Bluetooth is a radio technology, which means it is sensitive to objects between the headset and the connected device. It is designed for the headset and the connected device to be used within 33 feet (10 meters) of each other, with no major objects in the way (walls, etc.).

I cannot hear anything in my headset

- Increase the volume in the headset
- Ensure that the headset is paired to a device that is playing
- Make sure your phone is connected to the headset by checking the LCD display to see if the Bluetooth indicator is on. You can connect to the headset by tapping the answer/end button.

I am having pairing problems

- You may have deleted your headset pairing connection in your mobile phone.

Follow the pairing instructions.

Will the Jabra BT4010 work with other Bluetooth equipment?

- The Jabra BT4010 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset and/or hands-free profile.

I cannot use Reject call, call on hold, Redial or voice dialling

These features are dependent on the ability of your phone to support a hands-free profile. Even if the handsfree profile is implemented reject call, call hold and voice dialing are optional features which are not supported by all devices. Please consult your device manual for details.

The device is not connected to my headset in time to answer an incoming call

If the headset is off and is turned on when a call is incoming, the device and headset might not connect in time for the call to be answered. In order to avoid such inconveniences please keep the headset on, in range and connected.

NEED MORE HELP?

1. **Web:** www.jabra.com
   (for the latest support info and online User Manuals)
2. **E-mail:** support.uk@jabra.com
   Information: info@jabra.com
3. **Phone:** 0800 0327026

TAKING CARE OF YOUR HEADSET

- Always store the Jabra BT4010 with the power off and safely protected
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra BT4010 to rain or other liquids.

WARNING!

EXCESSIVE VOLUME LEVELS CAN CAUSE PERMANENT HEARING DAMAGE. USE AS LOW A VOLUME AS POSSIBLE.

Headsets are capable of delivering sounds at loud volumes and high pitched tones which under certain circumstances can result in permanent hearing loss damage. Avoid prolonged use of the headset at excessive sound pressure levels. Please read the safety guidelines below prior to using this headset.

You can reduce the risk of hearing damage by following these safety guidelines

1. Prior to using this product follow these steps

- Before putting on the headset, turn the volume control to its lowest level,
- Put the headset on, and then
- Slowly adjust the volume control to a comfortable level.

2. During the use of this product

- Keep the volume at the lowest level possible and avoid using the headset in noisy environments where you may be inclined to turn up the volume;
- If increased volume is necessary, adjust the volume control slowly;
- If you experience discomfort or ringing in your ears, immediately discontinue using the headset and consult a physician.

With continued use at high volume, your ears may become accustomed to the sound level, which may result in permanent damage to your hearing without any noticeable discomfort.

SAFETY INFORMATION!

- Use of a headset will impair your ability to hear other sounds. Use caution while using your headset when you are engaging in any activity that requires your full attention.
- If you have a pace maker or other electrical medical devices, you should consult your physician before using this device.
- This package contains small parts that may be hazardous to children and should be kept out of reach from children. The bags themselves or the many small parts they contain may cause choking if ingested.
- Never try to dismantle the product yourself. None of the components can be replaced or repaired by users. Only authorized dealers or service centers may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.
- Avoid exposing your product to rain, moisture or other liquids to protect against damage to the product or injury to you.
- Observe all signs and instructions that require an electrical device or RF radio product to be switched off in designated areas such as hospitals or aircrafts.

Remember: Always drive safely, avoid distractions and follow local laws!

Using the headset while operating a motor vehicle, motorcycle, watercraft or bicycle may be dangerous, and is illegal in some jurisdictions, just as use of this headset with both ears covered while driving is not permitted in certain jurisdictions. Check your local laws. Use caution while using your headset when you are engaging in any activity that requires your full attention. Also, do not take notes or read documents.

BUILT-IN BATTERY CARE:

- Your device is powered by a rechargeable battery.
- The full performance of a new battery is achieved only after two or tree complete charge and discharge cycles.
- The battery can be charged and discharged hundreds of times, but will eventually wear out. Recharge your battery only with the provided approved chargers designated for this device.
- Unplug the charger from the electrical plug and the device when not in use. Do not leave a fully charged battery connected to a charger, since overcharging may shorten its lifetime.
- If left unused, a fully charged battery will lose its charge over time.
- Leaving the device in hot or cold places, such as in a closed car in the summer and winter conditions, will reduce the capacity and lifetime of the battery.
- Always try to keep the battery between 15°C and 25°C (59°F and 77°F). A device with a hot or cold battery may not work temporary, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.
- Do not dispose of batteries in a fire as they may explode.
- Batteries may also explode if damaged.

Battery warning!

- "Caution" – The battery used in this device may present a risk of fire or chemical burn if mistreated.
- Do not attempt to open the product or replace the battery. It is built-in and not changeable.
- Use of other batteries may present a risk of fire or explosion and the warranty will be terminated.

- Recharge your battery only with the provided approved chargers designated for this device.
- Dispose of batteries according to local regulations. Please recycle when possible. Do not dispose as household waste.
- Always store product out of the reach of children.

CHARGER CARE:

- Do not attempt to charge your headset with anything other than the AC adaptor provided. The use of any other types may damage or destroy the headset and may invalidate any approval or warranty, and may be dangerous. For availability of approved enhancements, please check with your dealer.

Important: The headset cannot be used while charging

Charger warning!

- When you disconnect the power cord or any enhancement, grasp and pull the plug, not the cord, never use a charger that is damaged.
- Do not attempt to disassemble the charger as it may expose you to dangerous electric shock. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Avoid charging your headset in extremely high or low temperatures and do not use the charger outdoors or in damp areas.

WARRANTY

Limited One (1) -year Warranty

GN Netcom A/S ("GN") warrants this Product to be free from defects in materials and workmanship (subject to the terms set forth below) for a period of one (1) year from the date of purchase ("Warranty Period"). During the Warranty Period, GN will repair or replace (at GN's discretion) this Product or any defective parts ("Warranty Service"). If repair or replacement is not commercially practicable or cannot be timely made, GN may choose to refund to you the purchase price paid for the affected Product. Repair or replacement under the terms of this Warranty does not give right to any extension or a new beginning of the period of Warranty.

Claims under the Warranty

To obtain Warranty Service, please contact the GN dealer from which you purchased this product or visit www.jabra.com for further information about customer support. You will need to

return this Product to the dealer or ship it to the dealer or to GN (if so indicated on www.jabra.com) in either its original packaging or packaging affording an equal degree of protection. You will bear the cost of shipping the product to GN. If the Product is covered by the warranty, GN will bear the cost of shipping product back to you after the completion of service under this warranty. Return shipping will be charged to you for products not covered by the warranty or requiring no warranty repair.

The Following information must be presented to obtain Warranty Service: (a) the product, and (b) proof of purchase, which clearly indicates the name and address of the seller, the date of purchase and the product type, which is evidence that this product is within the Warranty Period. Please further include (c) your return address. (d) daytime telephone number, and (e) reason for return. As part of GN Netcom's efforts to reduce environmental waste you understand that the product may consist of reconditioned equipment that contains used components, some of which have been reworked. The used components all live up to GN's high quality standards and comply with the GN product performance and reliability specifications. You understand that replaced parts or components will become the property of GN.

Limitation of Warranty

This Warranty is only valid for the original purchaser and will automatically terminate prior to expiration, if this Product is sold or otherwise transferred to another party. The Warranty provided by GN in this statement applies only to Products purchased for use, and not for resale. It does not apply to open box purchases, which are sold "as is" and without any warranty. Specifically exempt from Warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, modular plugs, ear tips, decorative finishes, batteries and other accessories. This Warranty is invalid if the factory-applied serial number, date code label, or product label has been altered or removed from this Product. This Warranty does not cover defects or damages that result from: (a) improper storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the Product resulting from misuse; (b) contact with water, extreme humidity, sand, dirt or the like or extreme heat; (c) use of the Product or accessories for commercial purposes or subjecting the Product or accessories to abnormal usage or conditions; or (d) other acts which are not the fault of GN. This Warranty does not cover damage due to improper operation,

maintenance or installation, or attempted repair by anyone other than GN or a GN dealer which is authorized to do GN warranty work. Any unauthorized repairs will void this Warranty. This Warranty does not cover defects or damages that result from the use of non-GN branded or certified products, accessories, or other peripheral equipment.

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CERTIFICATION

CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC). Hereby, GN Netcom A/S, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. For further information please consult http://www.jabra.com.

Bluetooth

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Dispose of the product according to local standards and regulations. www.jabra.com/weee

GLOSSARY

1. **Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet). Bluetooth is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth devices either. Get more information at www.bluetooth.com.
2. **Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
3. **Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
4. **Passkey or PIN** is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra BT4010. This makes your device and the Jabra BT4010 recognize each other and automatically work together.
5. **Standby mode** is when the Jabra BT4010 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.

Dispose of the product according to local standards and regulations.

www.jabra.com/weee

Jabra

MADE IN CHINA

TYPE: BT4010
IC: 2386C-BT4010

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